



11/05/2020

To whom it may concern,

This letter bears reference to my dealings with Optimum Learning Technologies.

I have been dealing with Optimum since 2018. We currently have several learnerships running with them in various areas of the supply chain, and then we have run a 5-day course Basics of Stores and Stock Control with all our warehouse personnel as well.

I have found them very organized and structured. The learner administration is dealt with in a timely and thorough way, with constant communication with myself and the relevant manager or mentor.

The facilitators are all experts in their fields and depart their knowledge with great enthusiasm. They make sure that the learners are confident in their approach to the subjects and make themselves available for support should a learner need assistance with an assignment or project.

We have a complicated shift structure and optimum have always been accommodating in this, we are also based three hours outside of Cape Town which also makes it difficult for facilitators. Our store personnel were trained over 14 Saturdays over a few months so as to cause as little as possible disturbance to our production requirements, and Optimum helped us realize this training with no difficulty.

I would easily recommend them to any company wishing to apply learning across the manufacturing value chain. Their programs are well laid out across the value chain and the way they are presented made it easy for me to establish a learning pathway for a learner regardless of what level he or she enters their pathway on.

I plan to run more learnerships and short courses this year with Optimum and they have also taken on the challenge of COVID-19 and adapted to virtual and digital based learning solutions as far as possible. I am excited to see where this journey will take us. It could open up more opportunities to my learners who are not always able to get to Cape Town.

You are welcome to contact me should you have any questions on my reference above.

Warm regards

Tanya Thiert



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